



February 9, 2010

Jeff Excell  
Oryx Insurance  
6700 Old Collamer Road  
Suite 117  
East Syracuse, NY 13057

Dear Jeff:

I want you to know you have an exceptional employee, Joe Enderle. His knowledge of worker's compensation and his remarkable problem-solving abilities are remarkable. Joe is very prompt and courteous every time I call; making me feel like he's known me for years and understands what I need. His determination to make sure our company is protected from fraudulent accusations is to be applauded.

Joe Enderle makes you feel like you are his only client each time you talk with him, and gives his full attention to our case at hand. He also recalls past cases like he has the cases on his desk and just finished reviewing them. If the quality of a firm's employees is an indication of future success, then Oryx Insurance has a very bright future.

Sincerely,

Liza Segó

Liza Segó

Human Resource  
Solid Surfaces, Inc.